

Dear Customer:

We can all agree that trees are an essential part of Michigan's scenic landscape. However, despite their beauty, overgrown tree limbs account for nearly 70 percent of the time our customers spend without power and can pose a serious public safety hazard when they interfere with power lines. To help combat tree-related outages in your area, our tree experts will be visiting [INSERT PREMISE ADDRESS] and the surrounding area to assess and, if necessary, trim or remove trees growing too close to power lines.

We understand trees may have a special meaning to many of our customers and we take the value of your trees into account when planning our tree trimming work. Our team follows industry standards and best practices to ensure trees remain healthy and maintain as much of their natural structure as possible. All work is completed by tree professionals who have been extensively trained in safe, proper, and environmentally responsible work practices. Get a full view of DTE's tree trimming program at dteenergy.com/treertrim.

In addition to this letter, you should have received an automated phone call informing you of upcoming tree work in your area. This does not guarantee work will be needed on your property.

Here's what you can expect in the upcoming weeks:

- **You may see DTE representatives in your yard or neighborhood identifying trees that need to be trimmed, or potentially removed, due to growth too close to the power lines. Representatives will be wearing bright, highly visible vests and carrying DTE ID badges.**
- **If tree work is needed on your property, a DTE representative will knock on your door to discuss the work. If you're not home, a "Tree Work Scheduled" door hanger will be left at your door with a phone number for you to call and speak to a representative before tree work begins.**
- **If a tree poses a serious threat to power lines or if trimming will put the tree's health at risk, it may need to be removed. In this case, a DTE representative will leave behind additional information and make considerable attempts to work with you directly before removing any trees.**
- **Crews adhere to a tree trimming specification to clear around DTE electrical equipment, depending on the species of the tree and voltage of the power lines. We do not trim around the telecommunication wires or the ones that go from the pole to your home. This is called your service drop. DTE only maintains vegetation around pole-to-pole wires, and keeping branches and other brush away from the service drop is the responsibility of the homeowner. Because this is an energized line, we highly recommend contacting a professional tree trimming service to perform any tree work near the service drop.**

We are committed to working with you throughout this process and will be here to address any questions or concerns you may have before tree work begins. Visit dteenergy.com/treecare for more information or call 800.477.4747 to speak to a DTE representative.

Sincerely,

DTE Tree Trimming Team

P.S. Thinking about planting a tree? Support a safe and reliable energy grid by planting powerline-friendly trees. Get free advice on where and what to plant at dteenergy.com/treecare.

Reliable Power Starts At

1, 2, TREE™
With **DTE**