



The safe, reliable and affordable natural gas you depend on is about to get even better.

Check the schedule for your property:  
[dteenergy.com/gasrenewalmaps](http://dteenergy.com/gasrenewalmaps)

See Frequently Asked Questions:  
[dteenergy.com/gasrenewal](http://dteenergy.com/gasrenewal)

Watch a short video for more info:

1. Scan this code with your phone's camera.
2. Click on the link at the top of your screen.



Contact us at: **313.270.9240**  
Monday – Friday 8 a.m. to 4 p.m.

Please leave a message after hours, and we will return your call within two business days.



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**DTE**

One Energy Plaza  
Detroit, MI 48226-1279

**DTE**



# Coming Soon to Your Neighborhood!

## Upgrades to Your Natural Gas Delivery.

PRESORT STD  
U.S. POSTAGE  
PAID  
DETROIT MI  
PERMIT NO. 724

# What to expect

Dear Neighbor,

DTE crews will be working in your neighborhood soon to ensure safe, reliable and more environmentally-friendly natural gas delivery.

We'll start by upgrading the pipes that run under the street and to your property with more efficient, longer-lasting materials. Next, we'll replace your indoor gas meter with an outdoor meter that we can read and maintain without having to enter your home or business.

## Here are a few details you should know:

- During construction you may see stakes or flags; please do not move them. They mark boundaries and underground utilities and help promote efficiency and safety.
- An approved DTE contractor may ask to come inside to inspect your sewer line and confirm its location. This step helps ensure that our work doesn't interfere with existing underground pipes.
- DTE crew members and contractors comply with current state health and safety COVID-19 guidelines. We also require that they wear a mask when entering your home or business.

If you have questions, please call us at **313.270.9240**.

Thanks for your cooperation!



Bryan Valrance  
Manager, Gas Operations, DTE Energy

## PHASE 1: Communication Begins

- Construction usually begins two to three weeks after you receive this letter.
- During the upgrades, we will communicate with door hangers, on **Nextdoor.com** and in person.
- You can get info and check your status at: **dteenergy.com/gasrenewalmaps**



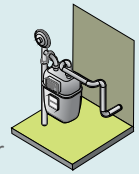
## PHASE 2: New Gas Lines Installed

- We will install new gas lines under the street and upgrade the pipes that run to your home or business.



## PHASE 3: Inside Meters Moved Out

- A crew member will knock on your door to set up a time for your meter move.
- Indoor gas meters will be moved outside where the gas line enters your property.
- The move will take two to three hours and your gas service will be temporarily turned off.
- If your meter is already outside, DTE will only enter your home to relight your appliances when work is completed.



## PHASE 4: Property Repaired

We repair anything we disturb to its original condition.

- For work done May-October, we will permanently repair affected sidewalks, driveways, landscaping and lawns within 30 days.
- For work done November-April, we'll put in a temporary repair to take you safely through the winter. We'll return to make final repairs when weather allows and finish them by June 30.

