

DTE



SHARING RESPONSIBILITY FOR NATURAL GAS PIPELINE SAFETY

BE SAFE & REPORT: If you smell gas or a gas emergency occurs, leave the area immediately, call 911 and then DTE's Gas Leak Line at **800.947.5000**.

An important message about DTE Energy's natural gas pipelines

For more than a century, DTE Energy has safely and reliably delivered natural gas to families and businesses throughout Michigan. Today, the safety of our customers and employees remains our highest priority.

You are receiving this brochure because you live or work near one of DTE's pipelines. As part of its safety commitment, DTE is dedicated to preventing damage and building awareness about how to respond to pipeline emergencies. This information is just one part of that effort.

This year, we plan to inspect nearly 10,000 miles of pipeline and upgrade more than 200 miles of our system to ensure we maintain safe and reliable delivery of natural gas to our customers.

The bottom line is that we're putting the health and safety of people first, but we need your help. Please read and share the attached information, so that you and your family, friends and neighbors can recognize, respond to and avoid natural gas pipeline emergencies.

Thank you in advance for your support in the continued safe operation of our pipelines.

Sincerely,



Robert Richard

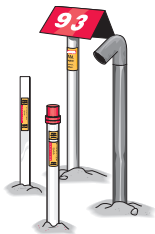
President and Chief Operating Officer, DTE Gas

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How to identify a pipeline



DTE has a network of underground natural gas pipelines throughout Michigan. Buried pipelines are out of sight so it's easy to forget about them. Sometimes, pipelines are marked by above-ground markers, but often they are not. DTE Energy uses these markers to indicate approximate, but not exact, locations of pipelines. Natural gas pipelines will be marked with yellow paint, flags or stakes.

Facilities near you

In addition to the pipeline, DTE also operates and maintains multiple natural gas storage fields, compressor stations and metering stations. Michigan's unique geology allows us to store up to 132 billion cubic feet of gas in naturally occurring, underground rock formations.

The compressor stations along DTE pipelines are the driving force behind natural gas transportation. By taking advantage of pressure differentials, a steady flow of natural gas throughout our system is possible.

Metering stations measure, and the valve sites control the flow of products through the pipeline.

What happens if a pipeline is damaged?

Damage to pipelines occurs most often when people dig near a pipeline location. Pipelines can be accidentally hit, dented, scraped or gouged. Sometimes, there may not be any apparent damage to the pipeline.

When a pipeline is damaged, the supply of natural gas to homes and businesses could be interrupted. A damaged pipeline can leak natural gas – possibly causing fires, explosions or asphyxiation. These hazards could also be caused by:

- Extreme natural events such as floods and tornadoes
- Fire or explosion near a pipeline
- Collapsed buildings that break or damage gas pipelines
- Water main breaks that weaken roadways and pavement, damaging gas pipelines
- Under or overpressure in the gas system

- Equipment failure
- Heavy ice on outside meters, vents, or gas pipelines. Please keep these areas clear of ice and snow
- Encroachments and build overs installed over or near our pipelines, interfering with detection of gas leaks

From our control room, DTE Energy employees continuously monitor more than 4,000 points along our pipeline system to maintain safe and reliable delivery of your energy. We quickly respond to any natural gas emergency.



If your digging equipment or tools contact a pipeline, stop your excavation and call 911 immediately. Later, please call DTE at 800.947.500.

Possible signs of a natural gas leak

- An odor similar to the smell of rotten eggs
- A blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Dead or discolored vegetation in an otherwise green area
- Abnormally dry or hardened soil
- Flames, if a leak has ignited

NOTE: DTE also may operate high-pressure transmission pipelines in your area. Signs of a transmission pipeline leak could include any of the above, except the "rotten egg" odor.

If a pipeline leak or emergency occurs

Leave the area immediately. From a safe location, call **911** and then **800.947.5000**.

- Do not use any phones, doorbells, light switches, pagers or other electrical equipment
- Avoid all open flames and do not smoke
- Do not start up or shut down any machinery, vehicles or equipment in or near the area
- Keep people at a safe distance from the area
- Remember, upwind of a leak is the safest place to be
- Do not attempt to locate the source of the leak or stop the leak. If the gas is burning – let it burn. Do not attempt to extinguish the flame. Burning gas will not explode
- Do not re-enter the affected area until you are authorized to do so

Pipeline integrity

DTE has established a Pipeline Integrity management program in conjunction with federal and state regulations. Inspection and maintenance work is performed regularly, such as: monitoring for right of way encroachments and build overs, leak surveys and corrosion control. This program enhances preventive and mitigative measures DTE already has in place to maintain the safe and reliable operation of our transmission pipeline system. Selected segments of the pipeline are known as high consequence areas (HCA).

HCAs along the pipeline are typically densely populated areas or rural areas containing identified sites adjacent to the pipeline. Identified sites may be churches, schools, hospitals, day-care centers, assisted-living facilities, campgrounds or other buildings and outside areas where people congregate.

If you are interested in obtaining a list of pipeline operators in your area, visit www.npms.phmsa.dot.gov/

Planning to excavate? **Call 811 first**

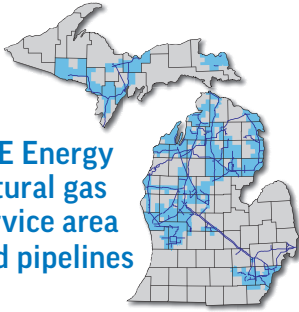
Take the proper steps to stay safe when planning home projects or excavations: Contact **MISS DIG 811**.

1. **Call 811 or visit missdig811.org** to request underground utilities be marked. This service is free and required by law.
2. **Wait until marks are present.** Allow at least three business days for utility companies to mark the approximate location of the underground lines in your work area. These marks may be in the form of paint, flags or stakes.
3. **Expose utility lines by hand-digging.** Before using any power equipment, carefully hand-dig where the utility lines are marked to expose them. If you are unable to locate the utility lines, please contact MISS DIG 811.
4. **Respect the marks.** Stay aware of all underground utility line locations, even if you're not working near them. Never drive heavy vehicles or store materials on top of marked utility lines.
5. **Call on contact.** If you are digging and make contact with a pipeline, stop excavating and call DTE immediately.

For more information, visit our website at dteenergy.com/gassafety.

Notify DTE if digging equipment or tools contact our underground pipelines. Minor damage, such as nicks, scratches, cuts, scrapes, dents or gouges, can result in pipeline failure or a major incident in the future if not properly assessed beforehand. Contact DTE before back-filling your excavation.

DTE Energy natural gas service area and pipelines



Know what's below – call MISS DIG 811

Please remember Before you break ground, Michigan law (PA 174) requires that you call **811** at least three working days in advance to have the location of underground pipelines marked.



You can also contact **MISS DIG 811** at **800.482.7171** or **missdig811.org**. MISS DIG, it's fast, it's free and it's the law.

Natural gas is safe and reliable

Natural gas is naturally odorless.

Natural gas has no odor or color. DTE Energy adds a harmless chemical to give natural gas its distinctive scent. It smells kind of like rotten eggs – that helps all of us easily detect gas leaks. Please note: Not all pipelines carry odorized natural gas. Dead vegetation, blowing dirt, hissing or roaring noises are signs that a natural gas leak could be present.

Natural gas is non-toxic and lighter than air.

In large concentrations, natural gas will displace the air in enclosed spaces and could cause suffocation due to the lack of oxygen. However, it will rise and disperse if released into the open air. In the event of a leak or significant damage, leave the area and call DTE at **800.947.5000**. Do not attempt to locate the source of the leak or stop the leak. If the gas is burning - let it burn and do not attempt to extinguish the flame. Burning gas will not explode.



You can report any unusual activity that is near our transmission facilities. Go to dteenergy.com, click on “Municipalities” at the bottom of the page, then “Submit notification to track new development.” Fill out the form and click Submit.

For general natural gas safety information and translations of this brochure, visit www.dteenergy.com/gassafety

To view a list of pipeline operators in your area, visit www.npms.phmsa.dot.gov

Thank you for taking the time to read this brochure. Your cooperation helps to ensure the safety of our natural gas pipeline system and your neighborhood.

Please scan the QR code below and take a moment and fill out this survey.



*Thank you for participating in this survey.
Your comments are important to us!*