



DTE Energy
Know Your Own Power®

“WHAT ARE MY NATURAL GAS PRICING OPTIONS FOR MY HOME?”

DTE Energy Natural Gas is the Smart Choice. Natural gas from DTE Energy is an economical energy source that keeps every room cozy, brings to life your family recipes, powers appliances and so much more. It's clean, reliable, abundant and domestic.

Here's a helpful guide to understanding your natural gas pricing:

Knowing Your Natural Gas Options

“I want to know about my natural gas pricing options.”

There are natural gas pricing options for residential, low income, low-income senior and multi-family dwelling customers. dteenergy.com/gasrates



“I'm 62 years old (or more) and interested in Senior pricing.”

Eligible senior customers receive a \$10.50 credit every month on their energy bill if they meet income eligibility requirements. (**Low Income Senior Citizen rate**)

“I want to support the local development of renewable natural gas.”

To help build a cleaner, more sustainable Michigan, enroll in the voluntary **BioGreenGas** program. dteenergy.com/biogreengas



“I want to understand my choice for selecting a natural gas supplier.”

Gas Customer Choice is a voluntary program giving you the option of purchasing natural gas at unregulated prices offered by an Alternative Gas Supplier (AGS). You can compare prices at <https://w2.lara.state.mi.us/GasChoice/>

Managing Your Natural Gas Usage

“How does my natural gas usage impact my monthly bill?”

Two factors affect your bill:

Weather - When it's cold outside your furnace is running longer and harder.

Usage - The higher you set your thermostat, for example, the more natural gas you'll use. View the Energy Usage video at dteenergy.com/winter.



“I want to know how natural gas reaches my home.”

Natural gas travels through a series of production, transmission and distribution processes and then it is

delivered through our network of underground pipe to its final use at your home. (**Distribution charge**)

“I would like to know if using natural gas is safe.”

Keeping you and your family safe is our top priority. Following our schedule of continuing to replace old pipe with new is just one way we maintain and ensure a safe natural gas pipeline. (**IRM surcharge**)



Safety is DTE Energy's #1 priority for its customers, our employees and the communities we serve.

Understanding Your Natural Gas Pricing

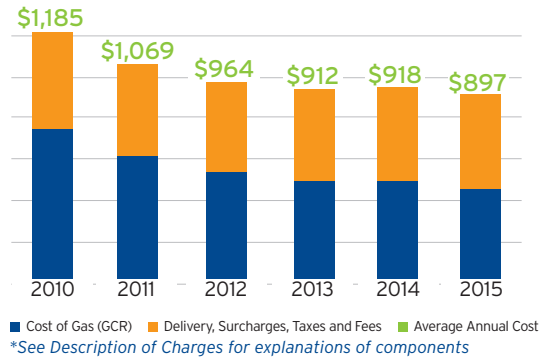


"How does DTE determine the price of natural gas?"

The price you pay is the same price we pay. We do not make a profit on natural gas. And even though the

price can change our pricing is regulated by the Michigan Public Service Commission. (Gas Cost Recovery rate).

Average Annual Residential Customer Bill



"I want to understand the Customer Service charge that appears on my bill every month."

This charge covers the cost of having someone read your meter, prepare your monthly bill and maintain our natural gas distribution system. Even if you have zero usage, the charge still applies.

(Monthly Customer Service charge)



More on Natural Gas Pricing

"I want to know whether we'll have enough natural gas to go through a cold winter."



DTE must maintain enough natural gas supply for our customers and we do so by buying large quantities of natural gas and pipeline space to deliver it to you. (Reservation charge)

"I would like to learn how I can save energy and save money."

Our Energy Optimization program provides rebates, incentives and valuable energy efficiency educational information. dteenergy.com/saveenergy. (Energy Optimization surcharge)



Affordability of Natural Gas

DTE Energy keeps natural gas affordable. We do this by buying large supplies of natural gas during the summer when prices are lower, storing supply until the winter, and then passing the savings on to you. This allows us to even out the seasonal ups and downs of natural gas prices.

The natural gas you consume is the largest portion of your bill and we work year round to give our customers a fair price to pay for natural gas.



53%
Cost of Gas
(Gas Cost Recovery)

29%
Distribution
Charge

15%
Customer
Service
Charge

3%
Surcharges

Did you know?

At DTE, we work with public officials to meet your needs for affordable, reliable, safe and clean energy. We're a **regulated utility**, which means our prices are controlled and can only change when they are approved by the Michigan Public Service Commission (MPSC).

If you want to see the details of each natural gas rate including the DTE Energy tariffs approved by the MPSC go to dteenergy.com/gasrates or request at mydteenergy@dteenergy.com.

Need more billing options?

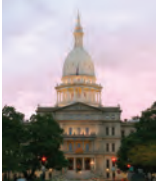
DTE offers many options to fit your needs such as AutoPay, BudgetWise Billing®, eBill Paperless Billing, Flexible Due Date, Shutoff Protection Plan, Payment Assistance, Reduced Billing Frequency and Low Income Plan. Learn more at dteenergy.com/billing.

Need more payment options?

DTE offers many options to pay your bill which include, DTE Energy Mobile app, DTE Payment Kiosks, customer offices, online, our automated call system and standard mail. Please note a fee will be assessed for all late payments. dteenergy.com/waystopay

Want more help?

Learn more about natural gas pricing at dteenergy.com/rateoptions. To speak with a DTE customer representative about your pricing options or questions about your bill, call **800.477.4747**.



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